

# MONITOR'S REPORT

## REGISTRATION DETAILS

<b>CONTRACTOR</b> CivCo Ltd	<b>VISIT CONTACT</b> Niamh McGuckian (Environmental Health)	<b>COMPANY ID</b> 2606	<b>COMPANY RENEWAL DATE</b> 27/04/2025 First registered: 22/03/2019
<b>MONITOR</b> Lisa Quinn	<b>VISIT TYPE</b> Office (On-Site)	<b>VISIT DATE</b> 03/06/2024	<b>TURNOVER BANDING</b> £250k to £3.5m

## COMPANY DESCRIPTION, CONTEXT, LOCATION AND RELEVANT CONSTRAINTS

The project comprises of the development of lorry parking facilities at the Recycling Centre in Gortrush Industrial Estate for clients Fermanagh and Omagh District Council. To achieve this, excavation, concreting, drainage, steel erection and mechanical/electrical works are required. Project is nearing completion. No residential properties, but access is via recycling centre and within an industrial estate.

## SCORING

Respect the <b>Community</b>	Excellent - 14 / 15	<ul style="list-style-type: none"> <li>A score of 9 in a Section or 27 for the Total Report Score reflects a conforming score for the Code of Considerate Practice</li> <li>For more information on the Monitor Checklist, scoring descriptors, the Scheme's definition of innovation and report writing standards, visit <a href="http://www.ccscheme.org.uk">www.ccscheme.org.uk</a>.</li> </ul>
Care for the <b>Environment</b>	Excellent - 15 / 15	
Value their <b>Workforce</b>	Excellent - 15 / 15	
<b>Total Report Score</b>	Excellent - 44 / 45	

## EXECUTIVE SUMMARY

The office visit was carried out with Niamh McGuckian (H&S), Catherine McFall (Graduate), Grainne (placement year student - environmental Health). The site team continue to ensure there is minimal impact to nearby businesses. Excellent promotion of construction as a career choice via engagement with schools and school visits to site and a careers talk planned. Further charity and community engagement is being planned via the site Social Value Plan. Environmental procedures and systems are in place to ensure the site adheres to environmental objectives and adheres to their Environmental Management system. Carbon reduction and carbon literacy training has been communicated to the workforce. The company have ISO 14001 and ISO 45001 accreditation, with relevant target and objectives in place regarding environment, safety and health. The workforce are trained to high standards and upskilling is encouraged. The company make excellent efforts to encourage the next generation into construction through individuals gaining experience throughout various departments. Apprenticeships, placement opportunities and work experience provided.

My thanks to the team for their time and courtesy during my visit.

## RESPECT THE COMMUNITY

EXCELLENT 14 / 15

Company out of hours information provided and ongoing communication with stakeholders with regular progress meetings and updates posted on social media platforms and newsletters circulated. Noise is monitored and loud processes are kept to mid-day when possible. Traffic management plan in place with pedestrian access routes to allow safe visitor and staff access. Parking available on site with reverse parking encouraged via toolbox talks. Separate smoking and vaping areas established with advice on how to quit provided. Numerous opportunities in place to promote construction locally through engagement with schools, placement and apprentice opportunities. Local labour, contractors and suppliers utilised. Notable support for local charities and community groups.

### Good practice observed

**1.1.1 How has the Registered Activity engaged with the impacted community to understand and address concerns prior to the start of site activity?**

-Excellent stakeholder engagement via social media posts, newsletters, letter drops, face to face contact and meet the contractor event held.

**1.1.2 How does the Registered Activity ensure that impacts on the community from construction activity are minimised?**

-Induction training for the workforce incorporates CCS code with clear expected workforce behaviours outlined.

**1.2.1 How is the Registered Activity keeping the perimeter safe and secure, and surrounding areas clean, tidy, and free of litter, mud, and dust; to protect the community and passers-**

by?

-Regular checks at all stages of the project to ensure any issues with housekeeping, litter, mud and dust are identified- Tidy Friday policy in place.

**1.2.2 How is the Registered Activity ensuring that it maintains organised, clean, and tidy operations, including storage of materials and management of waste?**

-The site team have completed all CCS core eLearning modules.

**1.3.2 How is the Registered Activity promoting construction positively within the local community, including promoting local employment?**

-Significant plan in place to promote construction through Northern Ireland, including talks, work experience opportunities and donations to schools. for materials. Currently 2no. apprentice engineers and 1no. apprentice landscaper employed on site.

-The University of Ulster has been contacted regarding placement and apprenticeships and a student summer placement has been arranged..

-Social Value Plan for this site is currently being developed for the site with plans for school visit to site for students from SRC.

-A nursery school talk has been delivered and a planned school visit in Maghera.

**1.3.3 How is the Registered Activity supporting positive impact within the local community?**

-Documented activities and targets for community engagement in place via the Social Value Plan.

-Sponsorship of an U14 sports team via the provision of football kits.

## Improvement opportunities

**1.1.3 How are compliments, comments and complaints sought, recorded, and proactively managed?**

-QR codes could be added to site communications to encourage remote feedback.

## CARE FOR THE ENVIRONMENT

EXCELLENT 15 / 15

The site adheres to the company's ISO14001 accreditation and has been awarded credit accordingly. Environmental Risk Assessment and Environmental Plan produced for the site pre-start. Documented environmental and sustainability policies in place. Environmental KPI's in place, reported and achieved. Commitment to NetZero and sustainability strategy in place. The company are Co2nstructzero business champions. Training on climate change and carbon reduction has been completed. Modern plant and machinery used and switch off / no idling when not in use policy in place. The company are considering the use of electric plant.

### Good practice observed

**2.1.1 How does the Registered Activity identify and manage environmental concerns?**

-Site-specific environmental management plan in place and communicated.

- CIVCO app used to report against environmental KPIs.

**2.1.2 How is the Registered Activity communicating environmental plans, controls and performance to the workforce, community, and public?**

-Environmental achievements are promoted on the company Linked page e.g. becoming Co2nstruct Zero business champions.

**2.2.1 How is the Registered Activity planning to reduce its carbon footprint, including measurement, recording and publication of performance**

-The company are certified to ISO14001 and have a Carbon Reduction Plan in pace and are Co2nstruct zero business champions.

-Solar panels have been fitted at head office and all office furniture is purchased second hand from local charities.

**2.2.3 How is the Registered Activity ensuring supply chain involvement in the reduction of carbon?**

-Suppliers and sub-contractors complete a PQQ pre-start, with carbon commitment strategy included.

**2.3.1 How is the Registered Activity identifying, assessing, and planning to maintain or improve the natural environment locally?**

-No landscaping planned for the site but the contractor have set a 2024 objective to work on a minimum of four biodiversity projects.

## VALUE THEIR WORKFORCE

EXCELLENT 15 / 15

The company have ISO 45001 accreditation and have been awarded credit accordingly. Career progression is encouraged and substantial training, upskilling and development available. Recent training includes Temporary Works, CCS e-Learning for supervisors. RAMS, induction training, toolbox talks/daily briefings, safety signage, all implemented as standard. Documented EDI/FIR and Modern Slavery policies in place with training delivered to the workforce. Support for careers advice and career planning at schools, colleges and universities is taking place. Health and wellbeing are addressed via various initiatives with 2x health champions who create an annual wellbeing plan including professional and in house wellbeing talks, health surveillance checks and charity walks. Excellent support for mental health and trained Mental Health First Aiders on site.

### Good practice observed

**3.1.2 How is the Registered Activity planning and delivering learning and development to encourage construction as a career choice, improving representation from poorly represented groups?**

-Social value plan in place with excellent advocacy for poorly represented groups with disability groups planned to visit the site.

-Workforce recognition scheme in place with staff appreciation day at the end of the month, free breakfasts provided and a day of for work completed.

**3.2.1 How is the Registered Activity assessing the needs of the workforce to drive an improvement in wellbeing?**

-The mental health of the workforce is well addressed - there are several mental health first aiders in the company whom have been signposted using WhatsApp and the site supervisor attended a suicide awareness course and a tea and talk event held for staff.

-Health and wellbeing are addressed via initiatives and reinforced via CIVCO app with helpline numbers on issues such as mental health, financial/ debt management etc. CHS- Live Well Work Well used. Two designated health champions on site.

-Full MOT health checks are available to the workforce - 10 completed for this year with more planned for October.

## REPORT CONFIDENTIALITY

This report and its contents are to remain confidential to the Considerate Constructors Scheme (CCS) and Registered Activity and must not be reproduced or made public by either party, except as in accordance with Clause 13 of the CCS [Terms of Business](#). For clarity you may share your scores publicly, however **please contact the Scheme before sharing any content publicly by emailing [marketing@ccscheme.org.uk](mailto:marketing@ccscheme.org.uk)**.

## DISCLAIMER

The opinions and scores presented in this report are the result of observations made by the Considerate Constructors Scheme's (the Scheme's) appointed Monitor during a visit to assess compliance with the Code of Considerate Practice (the Code). The findings detailed in this report do not represent compliance with any standard or regulatory requirement, nor can any reliance be placed on the findings contained within the report in legal proceedings, except in relation to compliance with the Code.